

## Aruba Bank 100th Anniversary Campaign Terms and Conditions

### 1. Campaign Period

The campaign will run from **September 25, 2025, at 12:01 AM to November 25, 11:59 PM, 2025.**

### 2. Eligibility Criteria

This promotion is open to Aruba Bank Mastercard credit cardholders who meet the following conditions:

- Must be legal residents of Aruba.
- Must be at least eighteen (18) years of age.
- Must reside in Aruba at the time of entry.

#### Additional requirements:

- The customer's account must be in good standing.
- Personal contact details (address, email, and phone number) must be current at the time of entry and winners selection.

#### Ineligible participants include:

- Employees of Aruba Bank and its affiliated entities.
- Immediate family members or individuals residing in the same household as the above.

### 3. How to Participate

This is a "spend and get" promotion. To qualify:

- Each transaction of 100 **USD** or more, made with an Aruba Bank Mastercard credit card during the campaign period earns one (1) entry into the prize draw.  
**Please note:** Even if a transaction exceeds 100 USD (e.g., a 1,000 USD purchase), it still counts as **one single entry**, not multiple entries. The draw is based on the **number of qualifying transactions**, not the total amount spent.
- There is no limit to the number of entries per cardholder.
- More qualifying purchases increase the chances of winning.

### 4. Prize Details

The prize is two (2) Mastercard "Priceless Experience", an exclusive trip to Madrid, Spain for two (2) people.

#### Each prize package includes:

- **Flights:** Two (2) round-trip business class tickets from Aruba (AUA) to Madrid (MAD) - Routes with layovers to be confirmed after the winners are selected
- **Accommodation:** Six (6) days and five (5) nights at a five-star luxury hotel.
- **Meals:** Daily breakfast at the hotel.
- **Activities:**
  - Dinner at a Michelin-star restaurant.
  - Full-day city exploration tour.
  - Tickets to a live show.
  - Paella and tapas cooking workshop.

- **Transportation:** Private airport-to-hotel transfers in Madrid.
- **Trip Coordination:** Managed by an Xperiences representative.

**Prize Redemption Conditions:**

- The prize is non-transferable and cannot be exchanged for cash or other alternatives.
- The trip must be booked at least thirty (30) days in advance and completed within **12 months** from the winner notification date.
- Travel dates are subject to hotel and airline availability. Blackout dates (e.g., major holidays and peak seasons) may apply.

**The prize does NOT include:**

- Meals or drinks not specified in the itinerary.
- Goods or services not explicitly mentioned.
- Travel insurance.
- Personal expenses (e.g., mini-bar, room service, tips).
- Ground transportation in Aruba.
- Visa or travel document costs (winner and companion are responsible).

## **5. Winner Selection and Notification**

**Selection Process:**

- A random draw will be held at Aruba Bank headquarters (**12 Camacuri, Oranjestad, Aruba**) on **Monday, December 1, 2025**.

**Notification:**

- The winners will be contacted via email and/or phone number registered with Aruba Bank.
- It is the cardholder's responsibility to ensure their contact information is accurate and up to date.

**Prize Claim:**

- The winners must claim the prize within five (5) business days of notification.
- If the winners fails to respond or cannot be contacted due to incorrect information, the prize will be forfeited and a new winner will be selected from the remaining eligible participants.

## **6. General Terms and Conditions**

- Aruba Bank and Mastercard reserve the right to modify, suspend, or cancel the campaign at any time without prior notice. Any changes will be communicated via official channels (e.g., Aruba Bank's website).
- All decisions made by Aruba Bank and Mastercard regarding the campaign, including winners selection, are final and binding.
- By participating, entrants agree to be bound by these terms and conditions.
- Aruba Bank and Mastercard are not responsible for technical failures, fraud, or misuse of the card during the campaign.
- Aruba Bank and Mastercard are not liable for any loss, damage, or claims arising from acceptance or use of the prize. The winner releases Aruba Bank from all legal liability related to the prize.