

Text Banking

T o u c h & G o



Aruba Bank Text Banking

When you are unable to access the internet, Aruba Bank Text Banking is the solution. Inquire on the status of your different accounts 24/7 and anywhere, with Text Banking Touch & GO! As a new Aruba Bank customer, you are automatically enrolled to Text Banking.

Text banking is offered to mobile phone users of all local providers, be Setar, Digicel and MIO. Remember to always inform us when you update your telephone number in order to assure that you will continue receiving the proper updates.

Aruba Bank Push Text Banking

Aruba Bank will send balance information every time your subscribed account(s) meets a set value, for instance when an account reaches a set minimum or maximum balance, or when there is activity on your subscribed account(s).

You can receive SMS alerts when enrolled accounts reach a minimum or maximum balance. Receive regular SMS alerts on balance updates.

Select if you wish to receive the PUSH Text Banking messages per:

- E-mail
- SMS
- Both e-mail and SMS

With Aruba Bank PUSH Text Banking you can:

Receive up to date balance information for all selected accounts (see above-mentioned account types) Receive alerts when selected accounts reach certain a minimum or maximum balance Receive alerts on balance change for selected accounts

Aruba Bank Pull Text Banking

Send a specific request to the bank by using one of your pre-determined commands via an SMS request; an automated system of Aruba Bank will respond on this request. You will receive SMS containing up-to-date balance information on all enrolled accounts. With Pull Text Banking you can also block your Current or Savings account in case of lost or theft of your card in order to avoid misuse. Pull Text Banking Services are currently only available to Setar pre-paid mobile phone users.

With Aruba Bank PULL Text Banking you can:

Receive reaction on inquiries as requested by text message. Use one of the following instruction codes for inquiry:

SMS COMMAND	TEXT MESSAGE EXAMPLE	TEXT MESSAGE RESPOND
ATM	ATM NOORD	Get ATM locations of one of the 6 different districts: Noord, Paradera, Santa Cruz, Oranjestad, Savaneta, San Nicolas
BAL	BAL	Receive the balance of your primary account (default)
BAL (space) 'account nickname'	BAL CURRENT 1	Receive the account balance by Nickname
BLOCK	BLOCK CURRENT 1	Block your subscribed in case of theft or loss
BCARD (space) "6 last digit ATM Card number"	BCARD (6 last digit of ATM Card number)	Block your ATM Card in case of theft or loss
BRANCH (space) "Branch Code"	BRANCH CAM or SAN or HATO	Receive waiting time Teller, Reception, Insurance (Camacuri only), Customer Service
HELP	HELP	Get a list of all Text Banking SMS commands
TIPS	TIPS	Get helpful Text Banking tips
HELPPCC	HELPPCC	Receive contact information to report lost/stolen credit card
HELPPCC2	HELPPCC2	Receive contact information to report blocked credit card
LIST	LIST	Get a list of all your subscribed accounts for Text Banking
RATE (space) currency	RATE EUR	Get the latest currency rate for any of these currencies: EUR, USD, ANG, AWG, GBP, CAD, JMD, JPY, CHF

PUSH and PULL Text Banking support the following account types:

- Current/ Debit Account
- Savings Account
- Aruba Bank Loans
- ArubaCard
- Visa & MasterCard Credit Cards

Note: you can always manage the access to each of your account types in Aruba Bank Online®.



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